



TEMPORARY MEMBERSHIP GUIDE 2022

Dear Temporary Members,

We are excited to host you at the Shoals Club for fun filled days of activities and quality time spent with family and friends. To fully enjoy the Club and avoid delays, please be prepared to present your Temporary Membership Card upon arrival to the Club and at all Club amenities. Member and Temporary Member Cards are required in all areas of the club. The information below will help you to prepare for a fun visit to the Club.

TEMPORARY MEMBERSHIP – The Club’s Temporary Memberships are available in limited quantity and are distributed on a first-come, first served basis. Please register as far in advance as possible to have Temporary Membership access to the pools, direct beach access with lounge chairs and umbrellas and our various restaurants.

Temporary Membership registrations should be submitted as far in advance as possible; but **must** be completed at least five days prior to arrival to avoid a \$100 administrative late fee. Please complete the Temporary Member Application form found on our website at Shoalsclub.com, under the membership tab. After approval, you will receive an email instructing you to provide your credit card information. **Please note, your membership is not considered complete, until the Club has received both your guest list and method of payment.**

Your membership cards will be printed and ready at the front office at the Shoals Club, during open hours of operation. Each member of your family, ages 6 and above will be required to carry a card. **Please do not delay**, walk-ins or online registrations received within 5 days of arrival will be charged an additional \$100 Administrative Late Fee. Please be aware that walk-in registrations may take up to a day to enroll and activate. Walk-ins will not have access to the club amenities until the temporary membership is complete.

FITNESS – The Fitness Room is open as follows on a first come, first-serve basis.

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|------------------------|---------|
| April 1-May 31, 2022 | 9am-6pm |
| June 1-August 31, 2022 | 8am-8pm |
| September 1-30, 2022 | 9am-6pm |
| October 1-31, 2022 | 9am-5pm |

POOLS – The pool is set to open April 1, 2022 and is open through October 31 and his heated to 81 degrees. The pool hours are as follows:

| | | |
|------------------------|---------------------------|--------------------|
| April 1-May 31, 2022 | 9am-10am for lap swimming | 10am-6pm open swim |
| June 1-August 31, 2022 | 8am-10am for lap swimming | 10am-8pm open swim |
| September 1-30, 2022 | 9am-10am for lap swimming | 10am-6pm open swim |
| October 1-31, 2022 | 9am-10am for lap swimming | 10am-5pm open swim |

Please note that the above hours are subject to change. Please refer to the calendar on Shoalsclub.com. We look forward to hosting you for sun-washed days of family fun at our pools overlooking beautiful South Beach.

RECREATION – Please refer to the website www.shoalsclub.com to view the recreation schedule of events and activities. Games and sports equipment are available for your enjoyment and will be disinfected by our team after each use.

RESTAURANTS – The Shoals Club Restaurants are extremely popular and dinner seating is in high demand. Reservations are required at Aqua and may be requested 7 days in advance, with a paid membership. Early dinner seating times between 5:00 pm and 6:00 pm are often available which allows for great after-dinner sunset strolls on the beach. Demand is high and capacity is limited, so please plan ahead and make reservations. Last reservation seating times at Aqua vary with the season, therefore please check with the club or website calendar at shoalsclub.com. If reservations fill up, please check daily, 9am-4pm, with the front office as there are frequent cancellations that open table availability each day. The Club also manages dining reservation waiting lists and is often able to accommodate waiting list reservations each day. For reservations, please call 910-454-4888 or stop by the front office between 9am-4pm.

Dining reservations may be made up to seven days in advance but require your Temporary Membership information to have been submitted before you make your first reservation. Please be prepared to show your Temporary Membership Card at the club restaurants.

DINING NO SHOW POLICY: Reservations are held for 15-minutes and then No-show Reservation Timeslots are given to others. If you need to cancel your reservation, please notify the club by calling at least 4 hours prior to your reservation time at 910-454-4888. All late cancellations and reservation no-shows will be charged \$25 per person as dictated by Club policy. No-show reservations may also have their other dining reservations cancelled. This cancellation policy allows other Members and Temporary Members to enjoy the club restaurants, which are often full.

RESTAURANT HOURS - menus are available to view at www.shoalsclub.com/dining.

Aqua (Indoor Seating) - Reservations Required by using the Shoals Club App or by calling 910-454-4888

Please check the shoalsclub.com website calendar for hours of operation as they do vary with the season.

Reminders & Safety - The club **does not accept cash**, please plan to pay with credit card in each area. The safety of our Members, Guests, and Staff is one of our primary concerns. As COVID evolves, the State of North Carolina announced that fully vaccinated individuals can safely participate in most activities without wearing a mask or the need to socially distance from others. The State of North Carolina and CDC state that it is recommended that people who are not vaccinated should wear a mask and maintain distance in all indoor public settings and in outdoor settings when they cannot maintain six feet of distance.

There may be some understandable frustration during peak periods this season. The Club's capacity limitations will make it challenging to allow everyone to use the club when and how they want. We will do everything we can to manage procedures for equitable access; ultimately it will be up to everyone to be kind, patient and thoughtful. Thank you for your support of the Shoals Club.

We wish you and your family a happy, fun, and safe visit to the Shoals Club.

Brian Mullins
General Manager
Shoals Club

1/27/2022